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46 47 48 Submitted by: Assemblymembers Abney, Bell, Carlson, Clementson, Kendall, Meyer, Murdy, Taylor, Von Gemmingen,

Wohlforth, and Wuerch

Prepared by: Assembly Office For reading: April 6, 1999

ANCHORAGE, ALASKA AR NO. 99- 77

A RESOLUTION OF THE ANCHORAGE MUNICIPAL ASSEMBLY RECOGNIZING AND HONORING GAIL KROTKE FOR HER 32 YEARS OF SERVICE WITH THE MUNICIPALITY OF **ANCHORAGE**

WHEREAS, in 1967, Gail Krotke began her initial employment with the Municipality of 16 Anchorage working at Anchorage Telephone Utility/Utility Customer Service (UCS) at City Hall; and

WHEREAS, for the next 32 years, Gail worked as an Office Associate (Lead), Senior 20 Office Assistant and Customer Service Representative with UCS, Anchorage Water Utility 21 (AWU), and later, Anchorage Water and Wastewater Utility (AWWU), serving under four 22 mayors and eight AWWU General Managers. During that time, she went through 23 implementation of computerized billings from manual billings, and a billing conversion in 1987 24 separating AWWU billings from combined Municipal utility billings; she organized Girdwood 25 billings by legal description where all others are by their service address; and she organized 26 Eagle River billings from legal description to address, and handled close to 80,000 service 27 orders.

WHEREAS, because of Gail's dedication, hard work, and resourcefulness, she was recognized as AWWU Employee of the Month in June, 1994, and February, 1996, and was an integral member of the 1998 AWWU Work Unit of the Year.

NOW, THEREFORE, the Anchorage Assembly resolves that

GAIL KROTKE

is recognized for her 32 years of service to the Municipality of Anchorage and the citizens of Anchorage.

PASSED AND APPROVED by the Anchorage Municipal Assembly this 1999. Faylon Tenninger Chair

ATTEST: 45

> Municipal Clerk EGJ(1999RESOLUTIONS/ARU4